

Switching/Port-In Offer Terms and Conditions

1. **Offer Period:** The opening date for the offer is 22 May 2025 and the closing date is 17 July 2025 (the “Offer Period”). Switching/port-Ins outside the Offer Period shall be ineligible for the terms of the Offer.
2. **Offer:** If a customer switches/ports their number to the following Tesco Mobile Ireland Limited (Tesco Mobile) plans from another mobile operator during the Offer Period and satisfies the eligibility criteria set out below, the customer shall be entitled to the following Clubcard points in accordance with these terms and conditions:

Plan	Clubcard Points
€20 Clubcard 5G SIM Bill Pay Plan	5000 Clubcard Points
Prepay 15 / Prepay Data Plus SIM Only Plans	1500 Clubcard Points

3. **Eligibility Criteria:**
 - a. For €20 Clubcard 5G SIM Bill Pay Plan customers, the eligibility criteria are as follows:
 - i. Advance payment of the first Monthly Recurring Payment (MRC), namely, €20;
 - ii. Having and maintaining a Clubcard registration number; and
 - iii. Remaining with Tesco Mobile for in excess of 14 days (the “cooling-off period”).
 - b. For Prepay 15/Prepay Data Plus Plan SIM Only customers, the eligibility criteria are as follows:
 - i. Making a €15 Tesco Mobile top-up on their ported number within 7 days from the day that their number ported to Tesco Mobile.
 - ii. Having and maintaining a Clubcard registration number.
4. **Switching/porting in More than One Number:** A customer can port in more than one number and as a result, qualify a number of times for Clubcard points.
5. **Switching/porting in More than Once:** A customer that ports in the same number more than once in the Offer Period can only avail of the Offer once.
6. **Application of Clubcard points:** The Clubcard points will be automatically added to the customer’s Clubcard account within 2 to 4 weeks of the customer meeting all the eligibility criteria set out above. A customer does not need to take any active steps to claim the Offer.
7. **Expiry of Clubcard points:** The Clubcard points have an expiry date of 2 years from the date they are converted to Clubcard vouchers.
8. **General:**
 - a. The Offer is personal to the Customer and non-transferable. No cash alternative to the Offer is available.
 - b. Tesco Mobile reserves the right to prospectively amend, suspend or withdraw the Offer either generally or in respect of any particular customer at any time, including these terms and conditions for any valid commercial, technical or operational reason.
 - c. These terms and conditions shall be governed by and construed in accordance with the laws of Ireland. Any dispute arising hereunder shall be subject to the exclusive jurisdiction of the Irish courts.

- d. Tesco Mobile customers are also bound by the General Terms and Conditions of the Tesco Mobile Services which are available at <https://www.tescomobile.ie/about-us/terms/tcs-general.aspx>. Tesco Clubcard customers are also bound by the terms and conditions of Tesco Clubcard available at https://www.tesco.ie/clubcard/terms/#updated_scheme. In the event of any conflict, these specific terms and conditions shall prevail.

Effective: 22 May 2025