## CONTRACT CHANGE: Retiring Older Prepay Plans

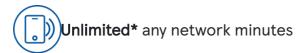
From the 10th July 2023 a number of older Prepay Plans will no longer be available due to a system change and 3G services being switched off across the globe from 2023. Customers on these plans will be moved to our 4G **Prepay 15 Plan** (as set out in the table below) unless you choose to opt-in for our **Prepay Data Plus Plan** during the notification period (that's 8th June to 9th July 2023 by the way).

Don't worry we'll contact all customers involved by text, a minimum of 30 days in advance of the change. You can choose to switch to another plan, wait to be switched automatically or if you would prefer not to accept the change, you have the right to cancel your prepay service within 30 days without penalty by 10th July 2023.

Whether you are a talker or heavy data user – we've got a Prepay Plan that's suitable for you!

You can opt-in for any one of these plans prior to the 10th July 2023 by texting either "Join Prepay 15" or "Join Plus" to 1744 for your preferred choice.

## Prepay 15 Plan.





15GB (30GB Double your data with Clubcard)

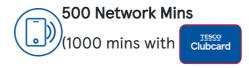
TESCO
Clubcard

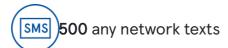
#### ✓See details

Plan Terms and Conditions apply - see here. A minimum top up of €15 required every 28 days. The offer will re-activate every time the minimum amount is applied. This means that a new 28-day term starts, the offer allowances are re-set and you will lose any remaining allowances from the initial top-up as there is no carry over of allowances or plan credit as they both have a 28 day expiry. €15 credit – when you top up by €15, a €15 charge will be debited from your credit and €15 plan credit provided to you by Tesco Mobile. Fair usage applies to Unlimited services - i.e., per 28-day period, up to 3,000 Tesco Mobile texts, up to 10,000 call minutes to landlines and mobile phones in the Republic of Ireland and while roaming in the EU and 15GB of data to use in the Republic of Ireland and up to 13.55GB while roaming in the EU. Once you exceed the fair use limits, out of bundle rates apply. Excludes roaming outside of the EU, international calls, premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019). Unused Credit will expire after 28 days. Tesco Mobile Prepay 15 customers get an additional 15GB data (for ROI use only) by registering their Clubcard to their Tesco Mobile account. Clubcard double data terms and conditions apply - see here.

## Prepay Data Plus Plan.









#### √See details

Terms and Conditions apply - click here. Services are dependent on a number of factors, see our Service Information for further

detail. A minimum top up of €15 required every 28 days. The offer will re-activate every time the minimum amount is applied. This means that a new 28-day term starts, the offer allowances are reset and you will lose any remaining allowances from the initial topup as there is no carry over of allowances. When you top up by €15, a €15 charge will be used to activate the plan. 12-month Main Account Credit Expiry period applies. \*Fair usage applies to Unlimited services - i.e., per 28-day period, 100GB Data for use in the Republic of Ireland and up to 13.55GB while roaming in the EU. 3,000 Tesco Mobile to Tesco Mobile minutes and texts. Once you exceed the fair use limits, out of bundle rates apply. Offer excludes roaming outside of the EU, international calls, premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019). Tesco Mobile Prepay Data Plus customers get an additional 500 any network minutes by registering their Clubcard to their Tesco Mobile account. Clubcard double any network minutes terms and conditions apply - see here.

# From the 10th July 2023, the following older Prepay Plans will be moved to our Prepay 15 Plan

Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
Pay As You Go Pay As You Go 1 Anyone Anytime Basic U Anyone Anytime SIM U Anyone Anytime Standard U	2G/3G Plans  No minimum required topup amount as all services (voice calls, texts and data were charged at standard rates).  Top-up amount (€5/€10) was matched with	Minimum Top Up of €15 to avail of the following allowances:  Unlimited* any network minutes. (capped at 10,000 mins)  Unlimited* Tesco Mobile texts.(capped	4G enabled Plans.  Prepay 15 provides an allowance of voice, text and data (see detail as provided);  Allowances expire after 28 days – i.e., there is no	€15

CONTRACT CHANGE. Retitling Older Prepay Plans				
Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
Anyone Anytime Premium U  Pay As You Go AA  Anyone Anytime Basic AA  Pay As You Go AA 1	Bonus Credit provided by TMI.	at 3000 texts)  €15 credit provided by TMI to use on out of bundle services.  15GB Data Allowance to use in the republic of Ireland, of	carry over of allowances.  Credit expires after 12 months.  Top-up amount (€5 / €10) is not matched with Bonus Credit.	
Pay As You Go Staff  PAYG Triple Credit Promo U  PAYG Triple Credit Promo AA  Pay As You Go Staff AA	2G/3G Plans  No minimum required topup amount as all services (voice calls, texts and data were charged at standard rates).  Top-up amount (€5/€10) was matched with 2 times Bonus Credit provided by TMI.	which you can use 13.55GB while roaming in the EU.  (Clubcard customers can double the data allowance to 30GB)	Tesco Mobile will provide €15 credit to use on out of bundle services with every €15 top-up only.	
PAYG Promo PAYG Promo Colleague	2G/3G Plans  No minimum required topup amount as all services			

CONTRACT CHANGE: Retiring Older Prepay Plans					
Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price	
PAYG Promo TRIPLE	(were charged at standard rates).				
	Minimum Top up of €15 for Unlimited texts included in allowances. (Unlimited = 10,000 with daily cap of 400)  Top-up amount (€5/ €10) was matched with 2 times Bonus Credit provided by TMI.				
Unlimited Talk	2G/3G Plans  No minimum				
Colleague Talk	required top- up amount as				
Unlimited Text	all services (were charged at standard				
Colleague Text	rates).  Minimum Top				
Onnet	up of €15 every 30 days				
Old	for a choice of				
Unlimited Talk	unlimited minutes or				
	texts as well				

Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
Old Unlimited Text	as keeping top up amount to use on TMI services.  (Unlimited = 10,000 with daily cap of 400)			

See here for further terms.

### Alternate Top Up amounts

- By topping up €10, you will receive unlimited calls and texts to all other Tesco Mobile customers for 28 days and keep your credit to spend on the Tesco Mobile network.
- By topping up €5, you will receive unlimited texts to all other
   Tesco Mobile customers for 28 days and keep your credit to spend on the Tesco Mobile network.

If you are a subscriber to the services affected by these changes and if you do not accept these changes you may cease to use your prepay service within 30 days without penalty, you must contact us before the 10th July to use your rights – please chat to us here, call us on 089 494 1000 or drop into one of our dedicated Tesco Mobile Phone Shops. Continued usage of services after the date of implementation on the 10th July 2023 is deemed to constitute acceptance of the change.

Notification date: 8th June 2023