€20 All In

Terms & Conditions

The following terms and conditions of the Tesco Mobile €20 All In SIM Only plan (the "Offer") are in addition to and form part of the General Terms and Conditions of the Tesco Mobile Ireland Limited's mobile telecommunications service which are displayed on www.tescomobile.ie/about-us/terms/tcs-general.aspx and the standard Bill Pay Terms and Conditions available on www.tescomobile.ie/about-us/terms/tcs-bill-pay.aspx. In the event of any conflict the specific terms and conditions below shall prevail.

Note that capitalised words have the same meaning as those specified in the General Terms and Conditions and/or the Bill Pay Terms and Conditions.

The Offer is available to existing and new Tesco Mobile subscribers from 2nd March 2020.

- 1. The €20 SIM Only plan is a rolling 30-day contract. Payment by Direct Debit is required.
- 2. Plan includes: Unlimited calls and text, 100 GB of data and 300 minutes to selected countries (see no.5 below).
- 3. Fair usage applies to unlimited services and 100 GB of data i.e., per 30-day period, up to 10,000 call minutes and 10,000 texts to landlines and mobile phones in the Republic of Ireland and while roaming in the EU. 100GB data in the Republic of Ireland of which 20.98GB can be used while roaming in the EU see www.tescomobile.ie/billpayroam.
- 4. Once you exceed the fair use limits, <u>out of bundle</u> rates apply. Please note that Out of Bundle Data usage for this plan is charged at 1c per MB. Excludes roaming outside of the EU, international calls (except those listed below), premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019).
- 5. This plan includes 300 minutes per month to mobile and landlines in Poland, United Kingdom, Lithuania, Romania, USA, Canada, Germany, France, Italy, Spain, China and India which can be used when dialled from the Republic of Ireland only and excludes roaming in non-EU countries, international, premium rate and other non-geographic usage.
- 6. Existing bill pay customers who wish to avail of this Plan must have their account up to date and have completed their Minimum Term. Those who have yet to complete their Minimum Term and wish to avail of this Plan must pay a Cancellation Charge and have their account up to date.
- 7. If your handset is locked to your existing mobile network you are advised to call your existing provider to get an unlock code for your handset, before you can use your existing phone with your Tesco Mobile SIM Only service.
- 8. Access to 4G is strictly subject to a customer's handset 4G capability, 4G network coverage and plan. Services are dependent on a number of factors, see www.tescomobile.ie/help-centre/getting-started/service-information for further detail. See the General Terms and Conditions for information regarding Tesco Mobile's Internet Access Service www.tescomobile.ie/about-us/terms/tcs-general.aspx
- 9. Subscribers must be over 18 years of age to acquire this plan.
- 10. Tesco Mobile reserves the right to withdraw the Offer generally and from any particular customer at any time in line with our terms and conditions or vary or amend any element of the promotion.
- 11. These terms and conditions may be varied or amended by Tesco Mobile for any reasonable commercial, technical or operational reason.
- 12. For further details on all Tesco Mobile plans and full terms and conditions, please visit www.tescomobile.ie

Effective date: 1 January 2024