

CONTRACT CHANGE: Retiring Older Prepay Plans

From the 10th July 2023 a number of older Prepay Plans will no longer be available due to a system change and 3G services being switched off across the globe from 2023. Customers on these plans will be moved to our **4G Prepay 15 Plan** (as set out in the table below) unless you choose to opt-in for our **Prepay Data Plus Plan** during the notification period (that's 8th June to 9th July 2023 by the way).

Don't worry we'll contact all customers involved by text, a minimum of 30 days in advance of the change. You can choose to switch to another plan, wait to be switched automatically or if you would prefer not to accept the change, you have the right to cancel your prepay service within 30 days without penalty by 10th July 2023.

Whether you are a talker or heavy data user – we've got a Prepay Plan that's suitable for you!

You can opt-in for any one of these plans prior to the 10th July 2023 by texting either "Join Prepay 15" or "Join Plus" to 1744 for your preferred choice.

Prepay 15 Plan.



Unlimited* any network minutes



Unlimited* Tesco Mobile texts €15 plan credit*



15GB (30GB Double your data with Clubcard)



✓See details

Plan Terms and Conditions apply – see [here](#). A minimum top up of €15 required every 28 days. The offer will re-activate every time the minimum amount is applied. This means that a new 28-day term starts, the offer allowances are re-set and you will lose any remaining allowances from the initial top-up as there is no carry over of allowances or plan credit as they both have a 28 day expiry. €15 credit – when you top up by €15, a €15 charge will be debited from your credit and €15 plan credit provided to you by Tesco Mobile. Fair usage applies to Unlimited services – i.e., per 28-day period, up to 3,000 Tesco Mobile texts, up to 10,000 call minutes to landlines and mobile phones in the Republic of Ireland and while roaming in the EU and 15GB of data to use in the Republic of Ireland and up to 13.55GB while roaming in the EU. Once you exceed the fair use limits, [out of bundle](#) rates apply. Excludes roaming outside of the EU, international calls, premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019). Unused Credit will expire after 28 days. Tesco Mobile Prepay 15 customers get an additional 15GB data (for ROI use only) by registering their Clubcard to their Tesco Mobile account. Clubcard double data terms and conditions apply – see [here](#).

Prepay Data Plus Plan.



100GB Data



500 Network Mins

(1000 mins with



500 any network texts



Unlimited* Tesco Mobile calls and texts

✓See details

Terms and Conditions apply – click [here](#). Services are dependent on a number of factors, see our [Service Information](#) for further

detail. A minimum top up of €15 required every 28 days. The offer will re-activate every time the minimum amount is applied. This means that a new 28-day term starts, the offer allowances are re-set and you will lose any remaining allowances from the initial top-up as there is no carry over of allowances. When you top up by €15, a €15 charge will be used to activate the plan. 12-month Main Account Credit Expiry period applies. *Fair usage applies to Unlimited services - i.e., per 28-day period, 100GB Data for use in the Republic of Ireland and up to 13.55GB while roaming in the EU. 3,000 Tesco Mobile to Tesco Mobile minutes and texts. Once you exceed the fair use limits, [out of bundle rates](#) apply. Offer excludes roaming outside of the EU, international calls, premium rate and other non-geographic usage (other than calls to 1850, 1890, 0818 and 076 from 1 December 2019). Tesco Mobile Prepay Data Plus customers get an additional 500 any network minutes by registering their Clubcard to their Tesco Mobile account. Clubcard double any network minutes terms and conditions apply - see [here](#).

From the 10th July 2023, the following older Prepay Plans will be moved to our Prepay 15 Plan

Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
Pay As You Go	2G/3G Plans	Minimum Top Up of €15 to avail of the following allowances:	4G enabled Plans.	€15
Pay As You Go 1	No minimum required top-up amount as all services (voice calls, texts and data were charged at standard rates).	Unlimited* any network minutes. (capped at 10,000 mins)	Prepay 15 provides an allowance of voice, text and data (see detail as provided);	
Anyone Anytime Basic U			Allowances expire after 28 days - i.e., there is no	
Anyone Anytime SIM U	Top-up amount (€5/€10) was matched with	Unlimited* Tesco Mobile texts.(capped		
Anyone Anytime Standard U				

Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
<p>Anyone Anytime Premium U</p> <p>Pay As You Go AA</p> <p>Anyone Anytime Basic AA</p> <p>Pay As You Go AA 1</p>	<p>Bonus Credit provided by TMI.</p>	<p>at 3000 texts)</p> <p>€15 credit provided by TMI to use on out of bundle services.</p> <p>15GB Data Allowance to use in the republic of Ireland, of which you can use 13.55GB while roaming in the EU.</p> <p>(Clubcard customers can double the data allowance to 30GB)</p>	<p>carry over of allowances.</p> <p>Credit expires after 12 months.</p> <p>Top-up amount (€5 / €10) is not matched with Bonus Credit.</p>	
<p>Pay As You Go Staff</p> <p>PAYG Triple Credit Promo U</p> <p>PAYG Triple Credit Promo AA</p> <p>Pay As You Go Staff AA</p>	<p>2G/3G Plans</p> <p>No minimum required top-up amount as all services (voice calls, texts and data were charged at standard rates).</p> <p>Top-up amount (€5/ €10) was matched with 2 times Bonus Credit provided by TMI.</p>		<p>Tesco Mobile will provide €15 credit to use on out of bundle services with every €15 top-up only.</p>	
<p>PAYG Promo</p> <p>PAYG Promo Colleague</p>	<p>2G/3G Plans</p> <p>No minimum required top-up amount as all services</p>			

Retiring Plans	Retiring Plan details	New Plan– Prepay 15 Plan	Key Differences	New Price
<p>PAYG Promo TRIPLE</p>	<p>(were charged at standard rates).</p> <p>Minimum Top up of €15 for Unlimited texts included in allowances. (Unlimited = 10,000 with daily cap of 400)</p> <p>Top-up amount (€5/€10) was matched with 2 times Bonus Credit provided by TMI.</p>			
<p>Unlimited Talk Colleague Talk Unlimited Text Colleague Text Onnet Old Unlimited Talk</p>	<p>2G/3G Plans</p> <p>No minimum required top-up amount as all services (were charged at standard rates).</p> <p>Minimum Top up of €15 every 30 days for a choice of unlimited minutes or texts as well</p>			

Retiring Plans	Retiring Plan details	New Plan- Prepay 15 Plan	Key Differences	New Price
Old Unlimited Text	<p>as keeping top up amount to use on TMI services.</p> <p>(Unlimited = 10,000 with daily cap of 400)</p>			

See [here](#) for further terms.

Alternate Top Up amounts

- By topping up €10, you will receive unlimited calls and texts to all other Tesco Mobile customers for 28 days and keep your credit to spend on the Tesco Mobile network.
- By topping up €5, you will receive unlimited texts to all other Tesco Mobile customers for 28 days and keep your credit to spend on the Tesco Mobile network.

If you are a subscriber to the services affected by these changes and if you do not accept these changes you may cease to use your prepay service within 30 days without penalty, you must contact us before the 10th July to use your rights - please chat to us [here](#), call us on 089 494 1000 or drop into one of our dedicated Tesco Mobile Phone Shops. Continued usage of services after the date of implementation on the 10th July 2023 is deemed to constitute acceptance of the change.

Notification date: 8th June 2023